



Live  ewell
Southend

What is Livewell Southend?

Welcome to Livewell Southend (previously known as the SHIP website). We are still working on our content and would love to hear your [feedback](#).
Please visit the [Coronavirus section](#) for the most relevant information.
Further advice is available at: www.southend.gov.uk/coronavirus.



Welcome to Livewell Southend

What is Livewell Southend?

This is Southend's health and wellbeing website. You can find lots of information and advice on how to stay well. You can also find:

- Community Groups
- Organisations
- Services that can give you the support you need

If you don't see your service on the website you can [create an account](#) and add your information.



Watch our intro video



SEND Local Offer ?



Adults ?



Children, Young People & Families ?

What has been done already?

- Rebrand of the former SHIP website to Livewell Southend
- SEND local offer section coproduced and launched in Jan 2020
- Wide-scale engagement with citizens, partners and staff in Feb 2020 - started in April 2019
- Accessibility action plan to meet Accessibility Guidelines
- Plan for second website refresh agreed by partners and service users
- Interactive asset map built using Smart Southend to assist the Covid-19 community response



What can we achieve with Livewell Southend?



- Empower people and enable them to look after their health
- A single resource for information and guidance on wellbeing in Southend
- Celebrate the community
- Up to date directory of community assets and statutory services

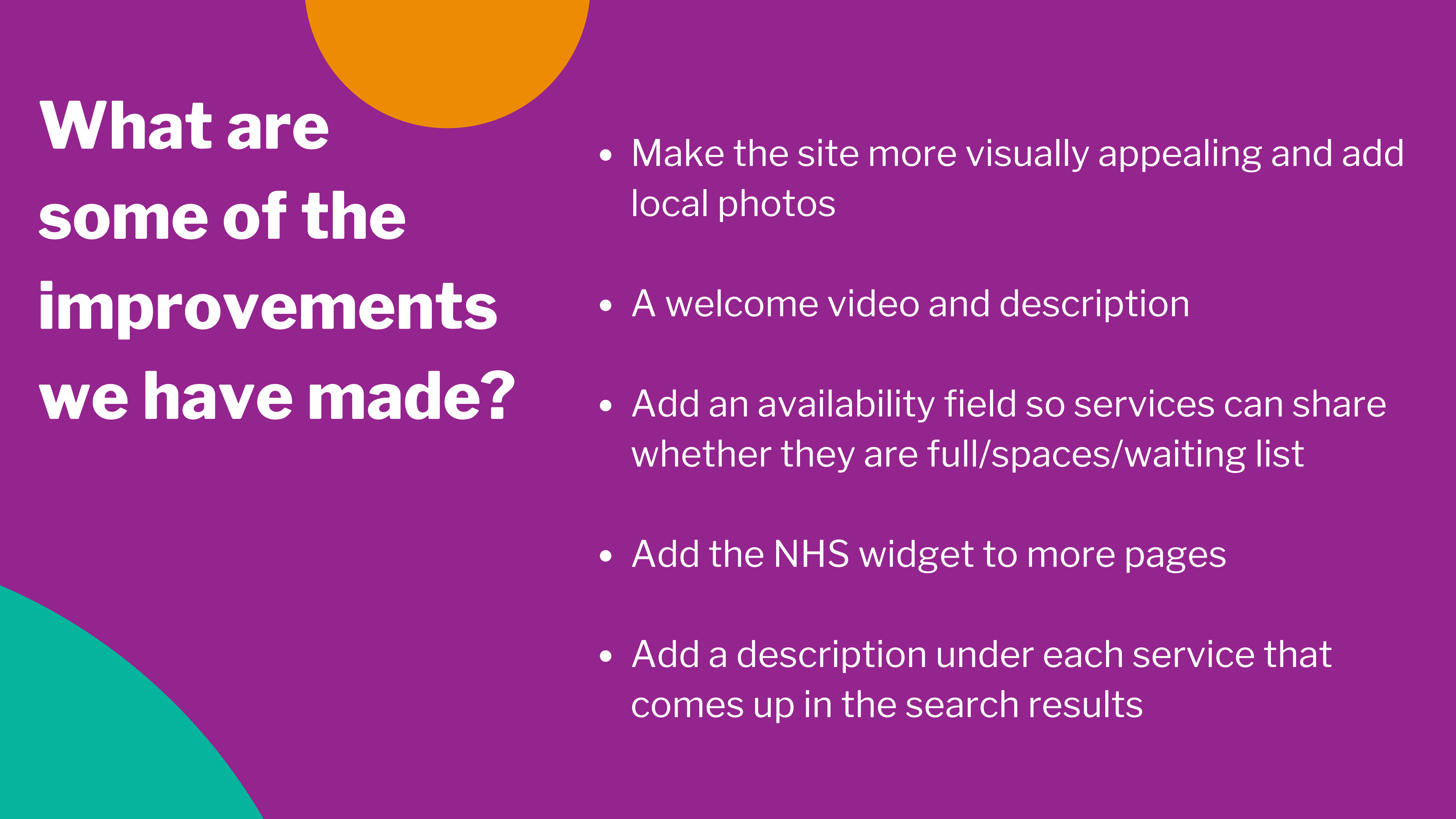
**A brand the community can own
and people can trust**

Li♥ewell
Southend

SAVS
Southend Association of Voluntary Services

NHS
Southend
Clinical Commissioning Group

 **southend
onsea**
BOROUGH COUNCIL



What are some of the improvements we have made?

- Make the site more visually appealing and add local photos
- A welcome video and description
- Add an availability field so services can share whether they are full/spaces/waiting list
- Add the NHS widget to more pages
- Add a description under each service that comes up in the search results

How can Livewell Southend help you and your team?

- Monthly data reports
- Regular engagement with citizens, partners and staff - SEND refresh every 3 months
- Platform for your comms messages/resident or staff stories/service information or changes
- Build community resilience
 - Interactive asset map built using Smart Southend
 - Good Neighbours page

Interactive asset map - crisis response

Livewell Southend Map



Food and Shopping

Scroll and select from list below

[Back to Categories](#)

Please note deselecting every category in the list will reset the map to a default view resulting in every service showing across every category.

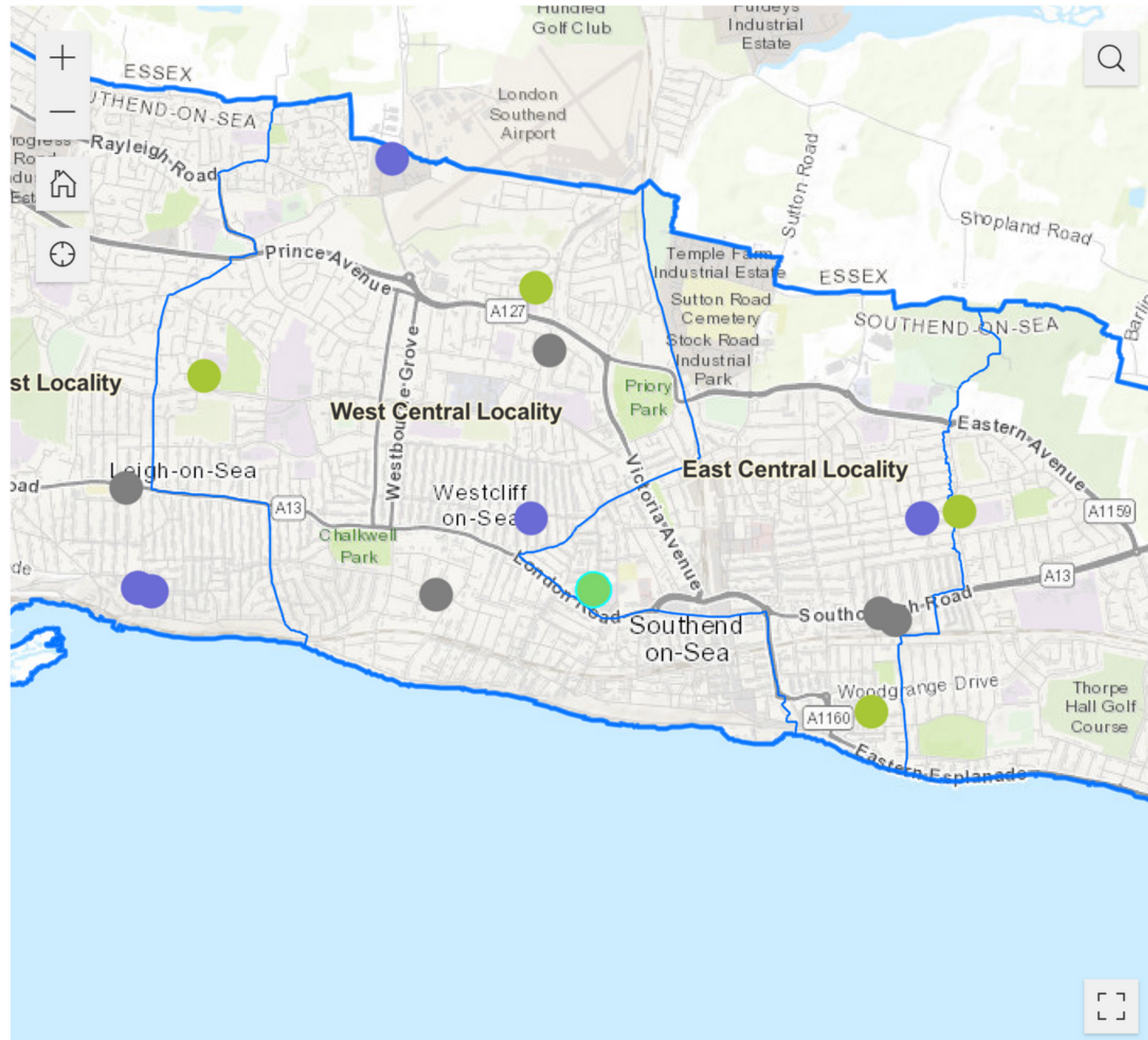
Food Clubs

Food Stores

Foodbanks

HOW TO USE THIS PAGE

ADD YOUR CONTENT



< 5 of 24 >

Title	Family Action Southend Food Club
Short Description	Family Action Partnered with Fareshare. Members must live or work within 15 minutes walking distance of the centre and have a child aged 0-11. To register your interest call (Contact provider for more information)
View service on Livewell (if applicable)	
Website (if available)	www.family-action.org.uk
Contact Name	Not provided
Contact Position	Not provided
Contact Phone	01702 220810
Contact Email	SouthendFoodClubs@family-action.org.uk
Venue (if relevant)	Summercourt Childrens Centre
Address	Summercourt Rd, Westcliff-on-Sea
Postcode	SS0 7AU
Opening Times	Sat: 11:00 - 13:00
Fees	Annual fee of £1 to become a member. The weekly cost is £3.50.

Monthly data report

- 15,000 visits in July
- Age
- Gender
- Daily Page Requests
- No. of Daily Sessions
- Top Locations
- Top 30 Searches
- Top 30 Searches with No Results

Monthly data report

<u>Top 30 Searches</u>	
Search	Count
domestic abuse	28
poet	28
housework	20
hearing impairment	18
advocacy	17
gardening	14
carly taylor	13
stop smoking	12
test	12
children centres	12
children with disabilities	11
sunshine baby bank	11
chalkwell	10
childminders	10
cleaning service	9
age uk	8
school nurse	8
resource allocation panel	8

Monthly data report

<u>Top 30 Searches - 0 Hits</u>	
Search	Count
carly taylor	13
sunshine baby bank	11
chalkwell	9
housework	9
age uk	8
st cedds	7
advocacy	6
adult day centre learning disability	6
growing together westcliff	6
saint cedds	5
fishing	4
coffee morning	4
health4life	4
stay and play	4
yoga	4
synagogue	3
meditation	3
jigsaws	3

Next steps

- Launch campaign - how to live well
- Move past disseminating info via email chains
- Sync with public health and NHS campaign schedule
- Link with social prescribing referral tool led by SAVS
- Move across info from SBC site
- Build up news/blog section
- Engage with young people - create their section
- Digitally excluded - magazine?
- Locality development - enable residents eg. meeting venues

How can you help us?

01

- Update your service pages
- Ask services you commission to update their page
- Include this responsibility in your KPIs
- Create a service page if you don't have one

02

- Talk about Livewell Southend with your team and with citizens
- Encourage organisations, peer support groups, knitting clubs to publicize their service
- Encourage residents to look on there if they need anything

03

- Let us know any feedback you have on the site via livewell@southend.gov.uk
- If you have feedback or ideas for the development of the site contact me

**Do you want to stay
in the loop?**

Email livewell@southend.gov.uk

to be added to our mailing list to receive our
monthly reports and updates on the website



Live ewell

Southend

Thank you for listening!

Visit: www.livewellsouthend.com

Contact: livewell@southend.gov.uk

with any feedback